



	2015*	2017*	2018*	2019*	2020	2021	2022
Support for insurance payments by credit card	✓	✓	✓	✓	✓	✓	✓
Ability to default NDC codes in Charges and Payments	✓	✓	✓	✓	✓	✓	✓
Upgraded Crystal Reports	✓	✓	✓	✓	✓	✓	✓
Patient Intake tool added to LYTEC Mobile	✓	✓	✓	✓	✓	✓	✓
Accounts Receivable Tracker for working AR balances		✓	✓	✓	✓	✓	✓
Expanded functionality in LYTEC Mobile			✓	✓	✓	✓	✓
Enhancements to real-time eligibility and EOB functionality			✓	✓	✓	✓	✓

*Please note that LYTEC version 2015-2019 are no longer supported by the developer.



	2015*	2017*	2018*	2019*	2020	2021	2022
Customizable coding edits			✓	✓	✓	✓	✓
Claim status verification with electronic response from clearinghouse			✓	✓	✓	✓	✓
Move credits workflow				✓	✓	✓	✓
Patient Connect – patient engagement and communication tool				✓	✓	✓	✓
Customized printable appointment schedules				✓	✓	✓	✓
Insurance timely filing calculator				✓	✓	✓	✓
AR Tracker refresh button				✓	✓	✓	✓
Advanced duplicate patient record matching				✓	✓	✓	✓
Single view hold codes				✓	✓	✓	✓
Cash posting of payments & unlocked fields in BillFlash OfficePay				✓	✓	✓	✓
Duplex scanning capability and full-page scans viewing					✓	✓	✓
Timely filing and appointment date filters in AR Tracker					✓	✓	✓
Enhanced eligibility response displays					✓	✓	✓
Patient balance field on custom displayed and printed appointment schedule					✓	✓	✓

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	2015*	2017*	2018*	2019*	2020	2021	2022
Filters and enhancements to Patient Connect					✓	✓	✓
Charge entry messaging capabilities adding missing data test parameters					✓	✓	✓
Multiple mobile app enhancements including: <ul style="list-style-type: none"> • Pull the permanent diagnosis and display on the patient preview card • Ability to edit and delete appointments • View additional insurance information • Add middle initial to patient names • Add facility code 					✓	✓	✓
OCR scanning of insurance cards and return of demographic information						✓	✓
Enhanced ICD-10 search tool powered by IMO® Terminology						✓	✓
Demographic information returned on eligibility checks						✓	✓
Multiple revenue management improvements related to batch eligibility checks						✓	✓
Fewer clicks for real-time eligibility checks						✓	✓
SQL version installation of your choice						✓	✓
SQL server FileStream enabled to help reduce database size of scanned images						✓	✓
Accept up to 12 diagnosis codes transferred from EHR (*up to 6 from CGM PRACTICE PARTNER)						✓	✓
Create AR tracker notes directly from Charges & Payments screen						✓	✓

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	2015*	2017*	2018*	2019*	2020	2021	2022
Assign agent, task, and due date from Charges & Payments screen						✓	✓
Custom color coding for quick identification of patient types in patient lookup grids						✓	✓
EHR Interface with the award-winning CGM APRIMA solution						✓	✓
Reporting for all payments matching Date of Service (DOS)							✓
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, and payments							✓
Patient encounters KPI dashboard to display patient visits, missed appointments, and average charges per visit							✓
New workflow to prevent printing and export of inactive items and patients							✓
Integration with CGM CONNECTION - a robust patient engagement tool**							✓
Enhanced password security							✓
Report enhancements to meet 21st Century Cures Act demographic requirements							✓

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** Priced separately

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